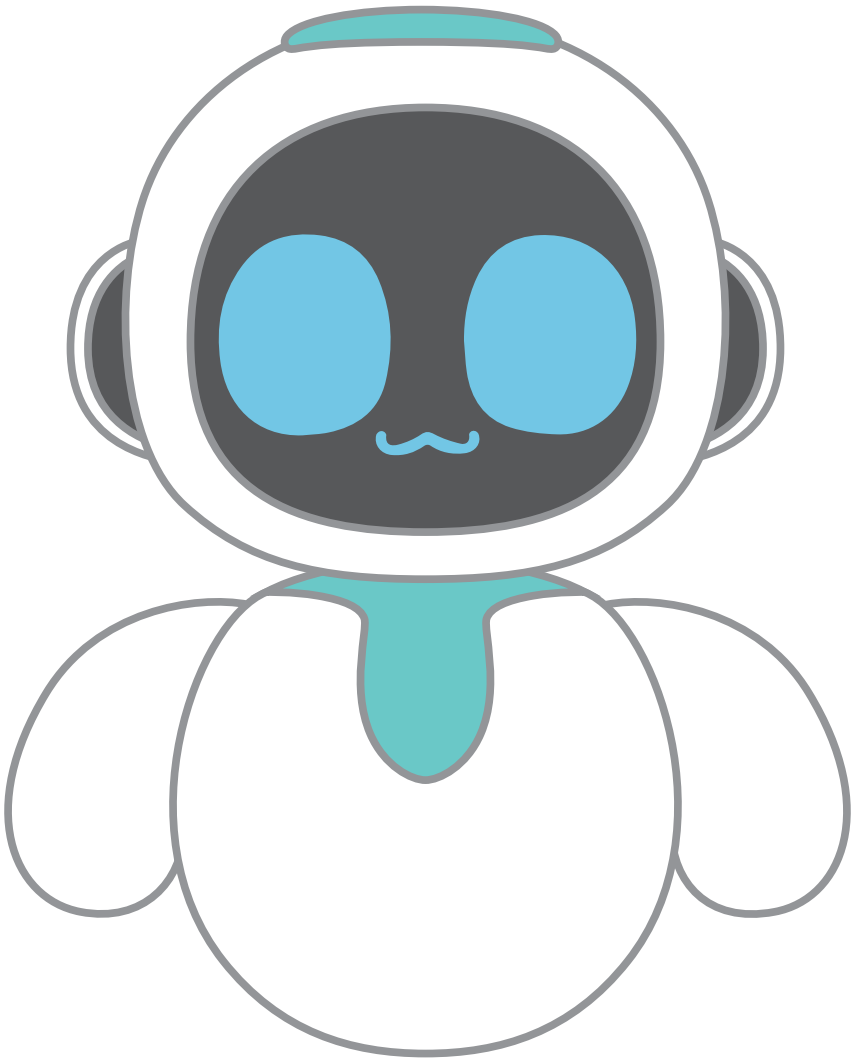
Energize Lab | Eiliko



User Manual V1.0

Content

1 In the Box

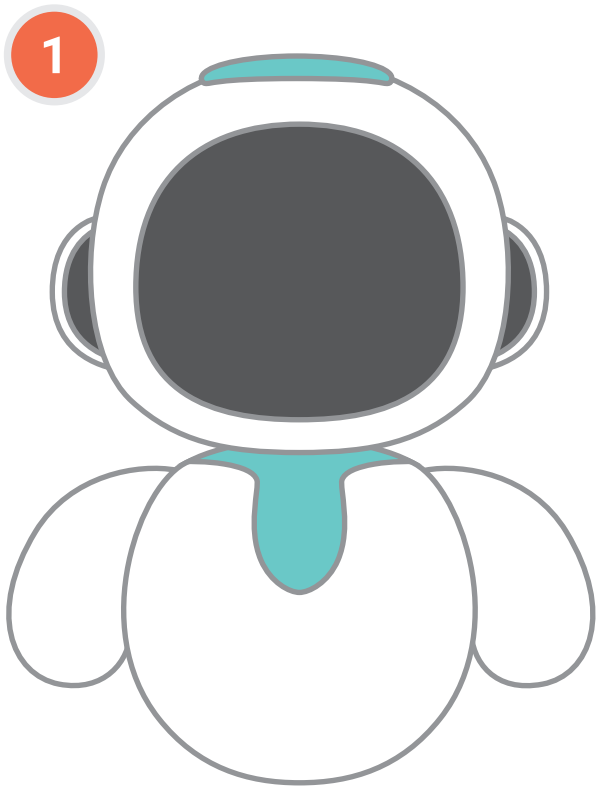
2 Get to Know Eiliko

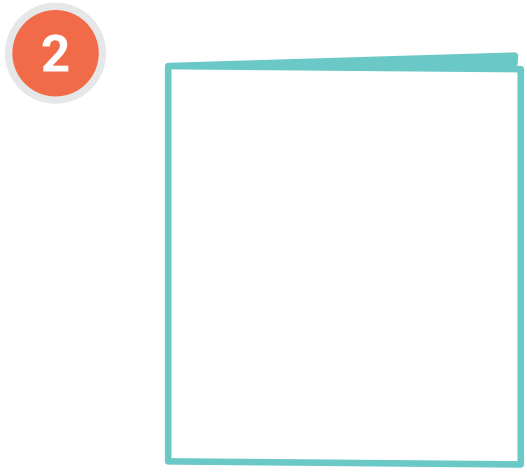
4 Interact with Eiliko

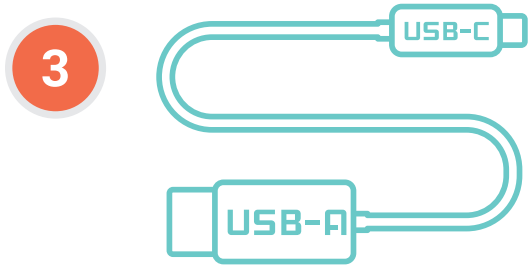
7 Gameplay

21 Safety & Precautions

In the Box







1. Eiliko x1
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1. Get to Know Eiliko

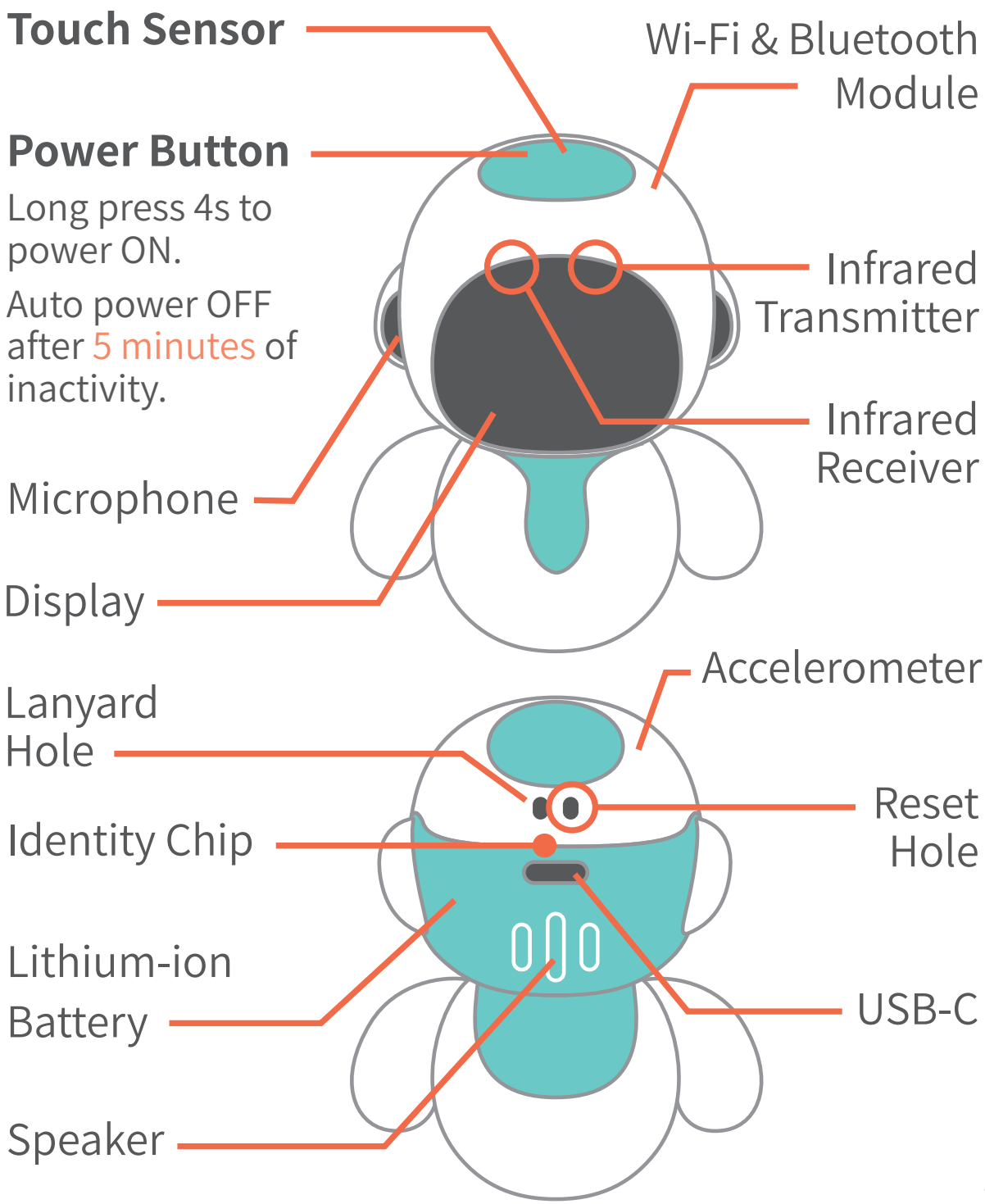
1.1 Introduction

Eiliko is an interactive pet charm that expresses your feelings with expressive animated faces.

Dress it up with a variety of themed bodies to effortlessly match your vibe. As a next-gen pal, Eiliko can even chat with you using AI when connected online.

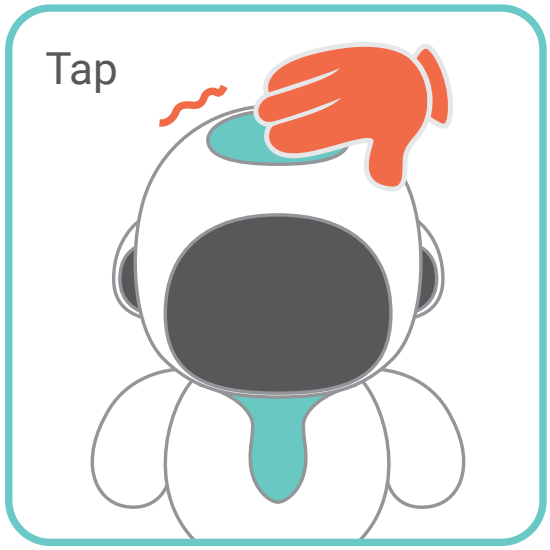
Most uniquely, each Eiliko can pair with just one other only once in a lifetime, symbolizing a lasting connection with your BFF or someone dear.

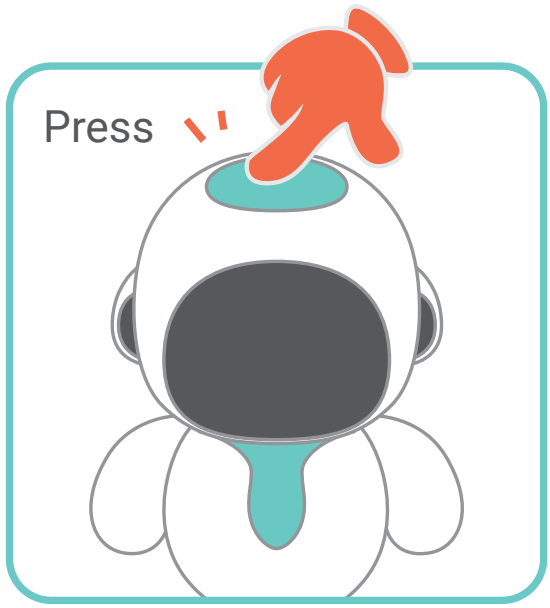
1.2 Body & Buttons



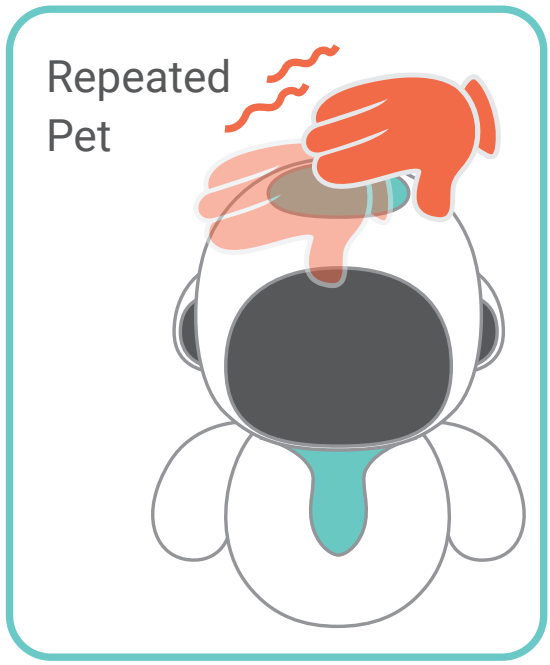
2. Interact with Eiliko

2.1 Interaction Types





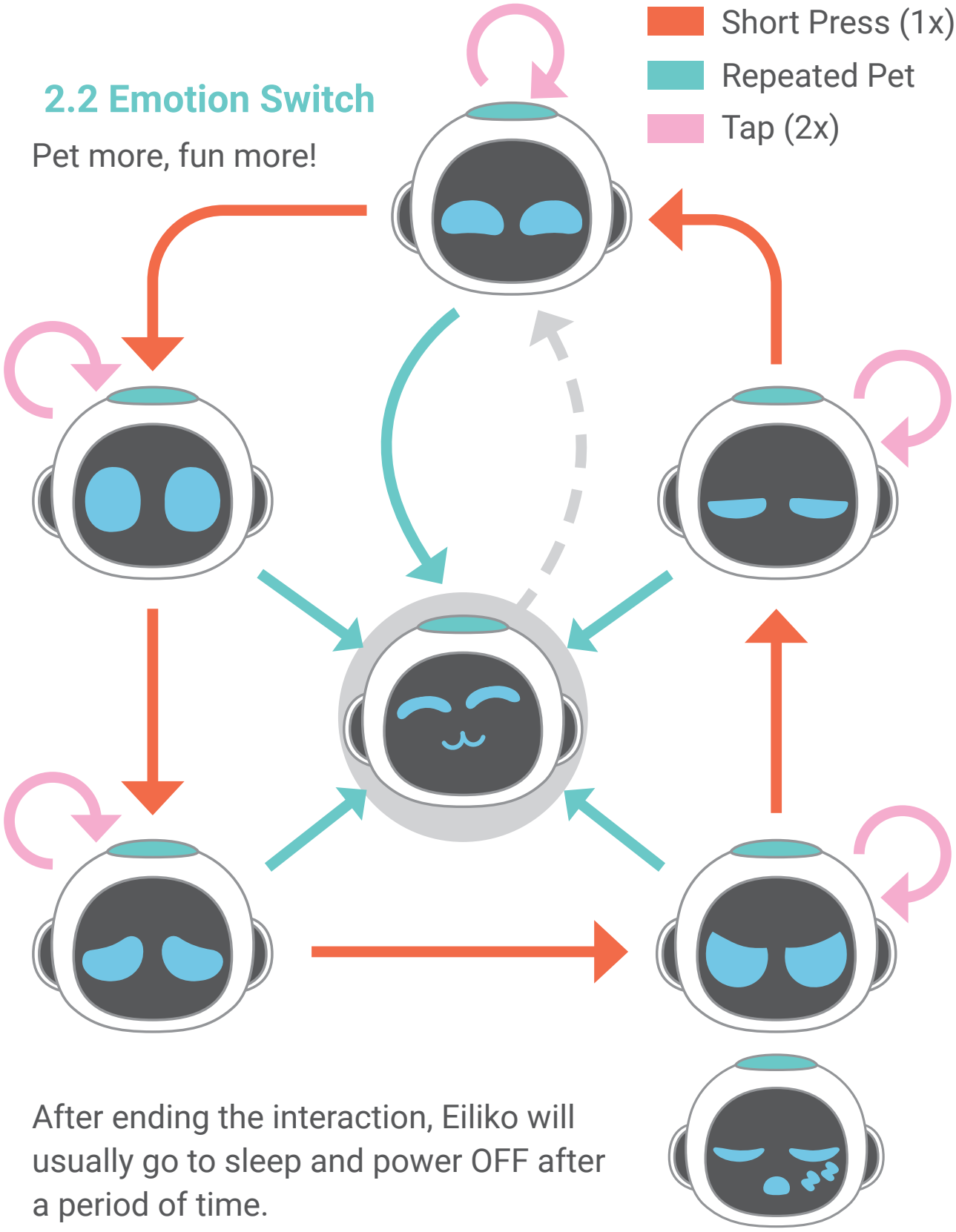




Interaction		Effect
Shake		Dizzy Animation 
Repeated Pet		Head-pat Animation 
Short Press (1x)		Switch Emotion 
Tap (2x)		Interaction Animation 
Theme Body	Tap (1x)	Theme Animation 
	Short Press (2x)	Switch Theme / Regular Animation 
Short Press (3x)		Sound ON/OFF  
Short Press (4x)		Couple ID Pairing 
Long Press (3 sec)		Online Chat Mode 

2.2 Emotion Switch

Pet more, fun more!



After ending the interaction, Eiliko will usually go to sleep and power OFF after a period of time.

3. Gameplay

3.1 Offline Voice Interaction

While powered ON, say **“Hi Eilik”** to wake it up.



After waking, you can engage in multi-turn voice interactions within **10** seconds.
If no valid offline voice command is given for a cumulative 10 seconds, it will automatically exit the wake-up state.

Tip: For the best interaction experience, please **avoid lowering the volume to the minimum** and **speak loudly near Eiliko's right ear**.

Offline Voice Command Library	
Volume up Volume down 	Give me strength 
Sound ON Sound OFF 	Give me five 
You’re awesome 	Good luck 
Kiss me 	Love you 
Make a face 	Setup net 
Surprise me 	Talk to me 
So cute 	

Note: At this time, commands outside the offline voice command library are ineffective.

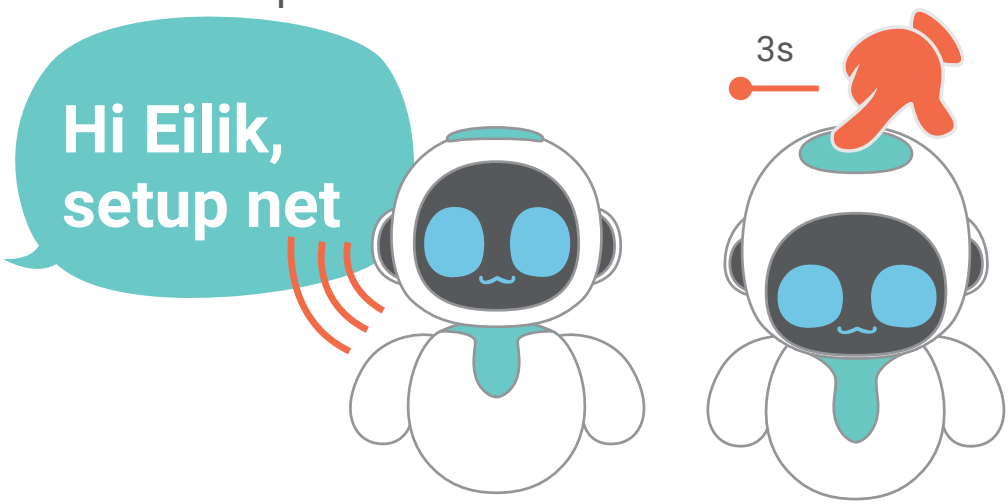
3.2 Online Chat Mode

3.2.1 Initial Network Setup / Re-Setup

Eiliko enters network setup state

Method 1

While powered ON, **say 'Hi Eilik, setup net'** or **long press the power button for 3 seconds** to enter the network setup state.





Enter the network setup state.



Short press (2x) to exit the network setup state.

Method 2

In regular state, set up the network directly.



Regular state



Online chat mode



Couple ID pairing state

Complete network setup in the App

1. Power ON Eiliko.

2. Scan the QR code to download the “EnergizeLab” APP on your mobile device.

3. Open the APP, register an account, and log in.

4. Turn ON Bluetooth on your phone.



5. Click "Add Device" to automatically search for nearby devices.



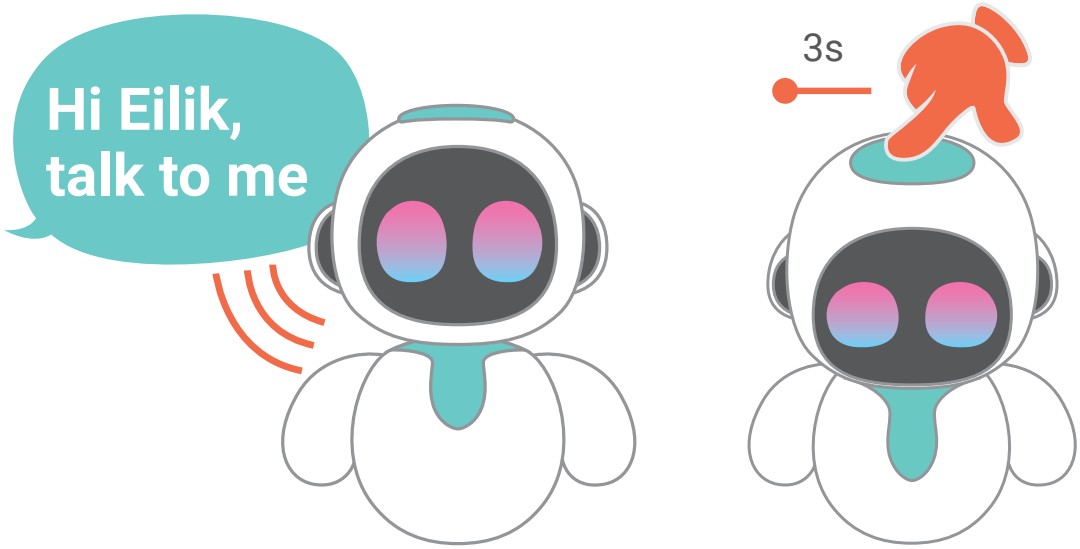
6. Select the device number.



7. Choose a 2.4G Wi-Fi network (5G not supported), enter the password, and complete the network setup.

3.2.2 Non-First-Time Network Connection

While powered ON, **say 'Hi Eilik, talk to me'** or **long press the power button for 3 seconds** to activate Wi-Fi and search, enter the network setup state.





After a successful search, it will enter online chat mode.

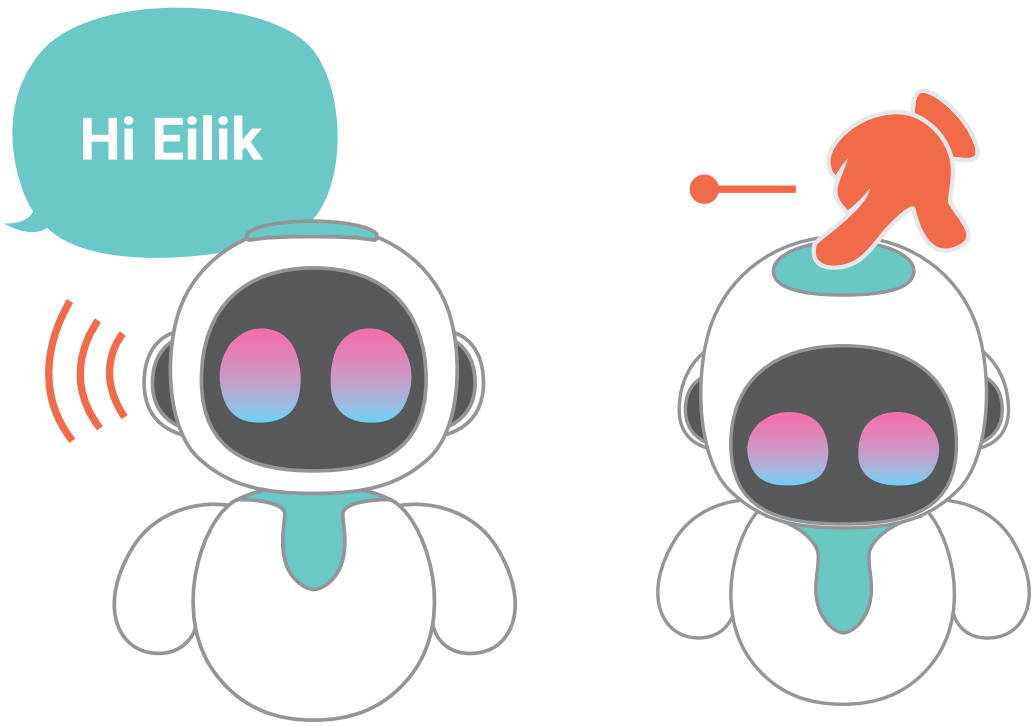


If the search fails, you will need to re-setup the network, following the same steps as above.

3.2.3 Online Chat

Eiliko enters online chat mode

After entering the online chat mode, **say "Hi Eilik" to wake it up**, or **hold down the power button to start recording, and release it to end recording**.



Tip: For the best interaction experience, please **avoid lowering the volume to the minimum** and **speak loudly near Eiliko's right ear**.

Online Voice Command Library

Ask about Eilik's story

Do you have any secrets?
Who is your best friend?
What's your favorite season?
What do you like to eat?
Can you play football?
...

Note:

At this time, offline voice commands are ineffective.

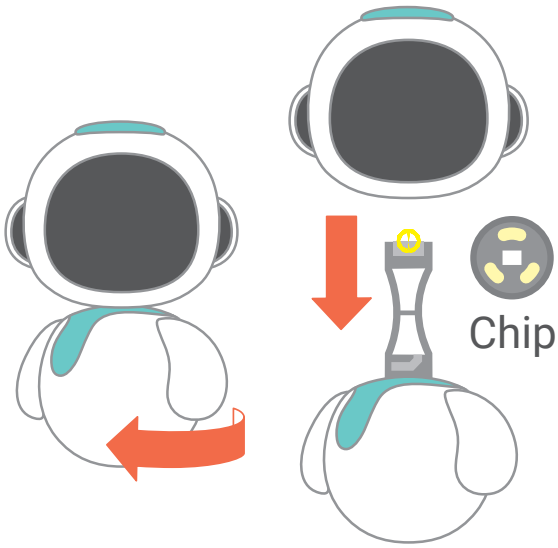
Exit Online Chat Mode



Short press (2x) to exit online chat mode.

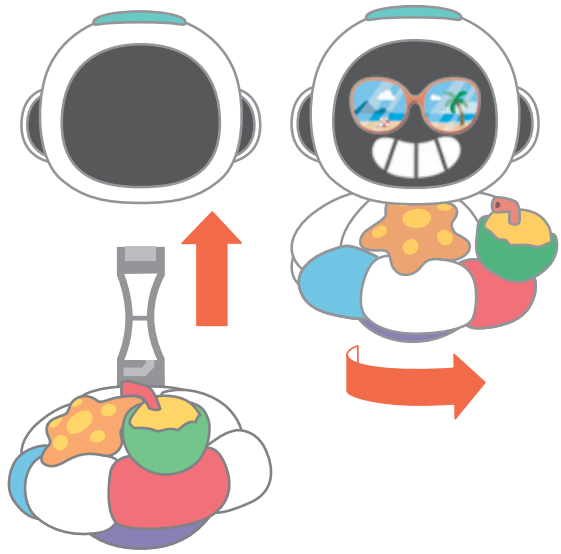
If there is no voice wake-up or button press for recording for an accumulation of 4 minutes, it will automatically exit online chat mode.

3.3 Theme Body Recognition



1. Spin left and pull down to remove the body.

2. Insert upwards and spin right to swap a new body; Eiliko will auto-detect body color.

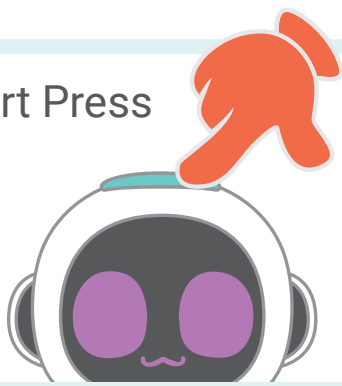


Tap (1x)



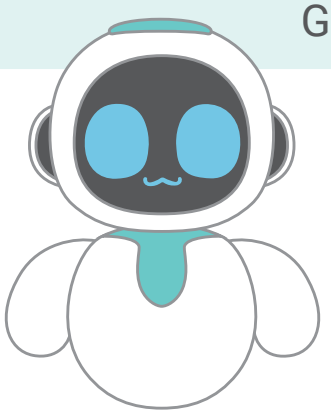
Trigger Theme Animation

Short Press (2x)



Switch Theme/Regular Animation

General Body





Theme Body

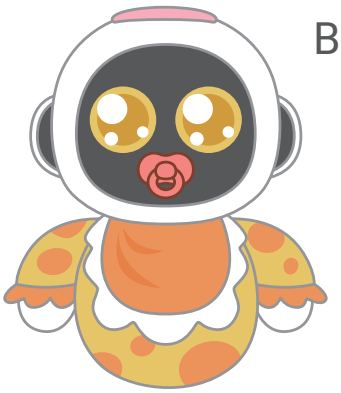
Cowboy



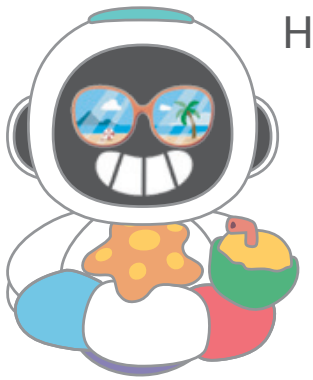
Dracula



Baby

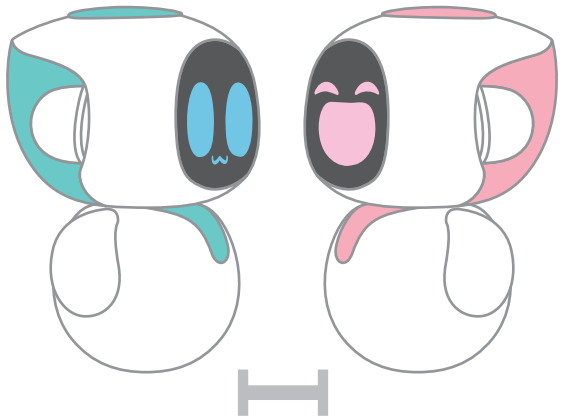


Hawaii



3.4 Infrared Interaction Between Two Eilikos

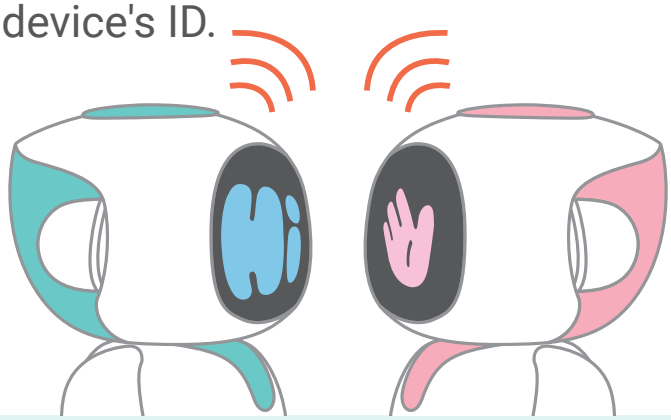
1. While powered ON, place two Eilikos **face-to-face**.



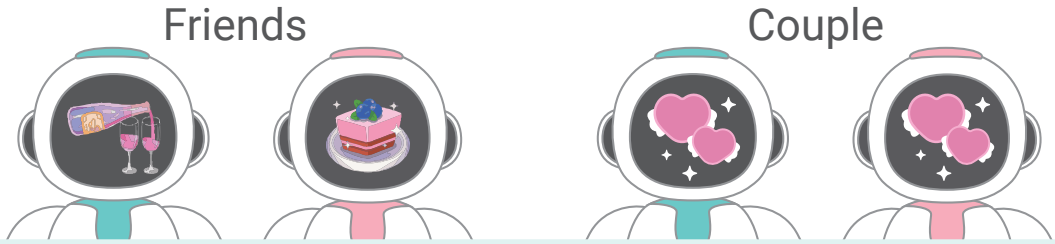
Effective range: 10 cm.

Only one-to-one pairing is supported.

2. Infrared interaction will auto-trigger every **5 to 10 seconds**, with different greeting responses based on the other device's ID.



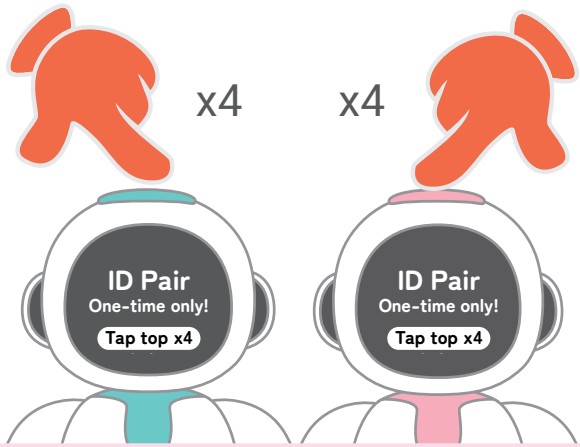
3. More interactions, more content to unlock.



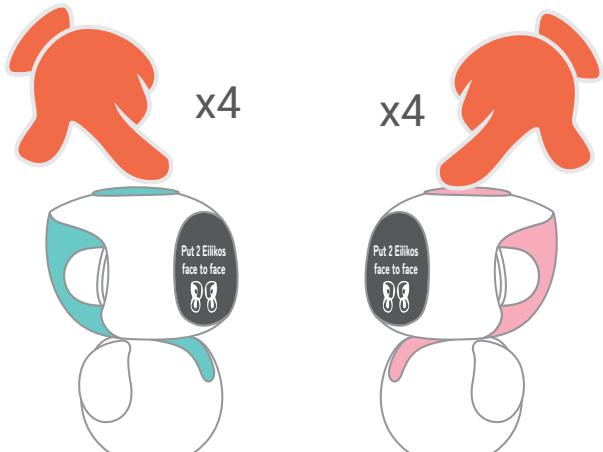
3.5 Couple ID Pairing

Please proceed with care, as Eiliko can only bind a couple relationship once and only once, and it cannot be changed for life.

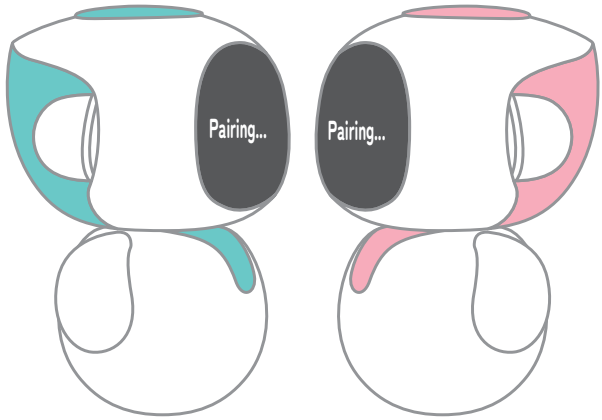
1. While powered ON, separately **short press (4x)** on each Eiliko to enter the couple ID pairing state.
Short press (2x) to exit.



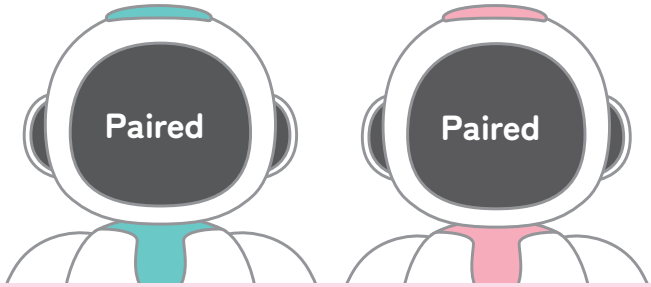
2. **Short press (4x)** on each Eiliko again to confirm pairing.



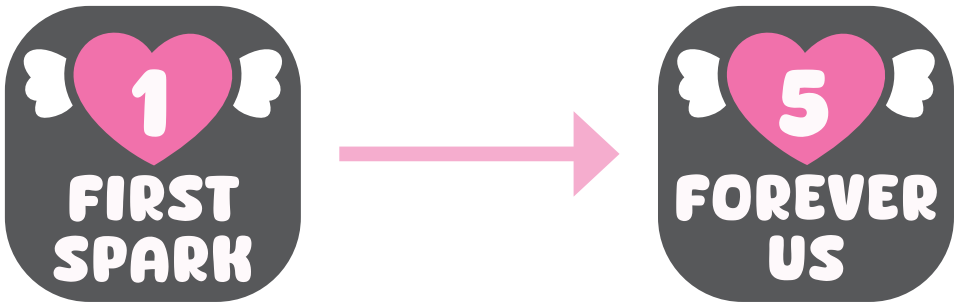
3. Place two Eilikos **face-to-face** to record each other's unique ID.



4. After successful pairing, exclusive content for couples will be unlocked.



Your Eilikos will grow together through interactions, evolving through 5 unique relationship levels:



4. Safety & Precautions

4.1 Precaution

4.1.1 Charging

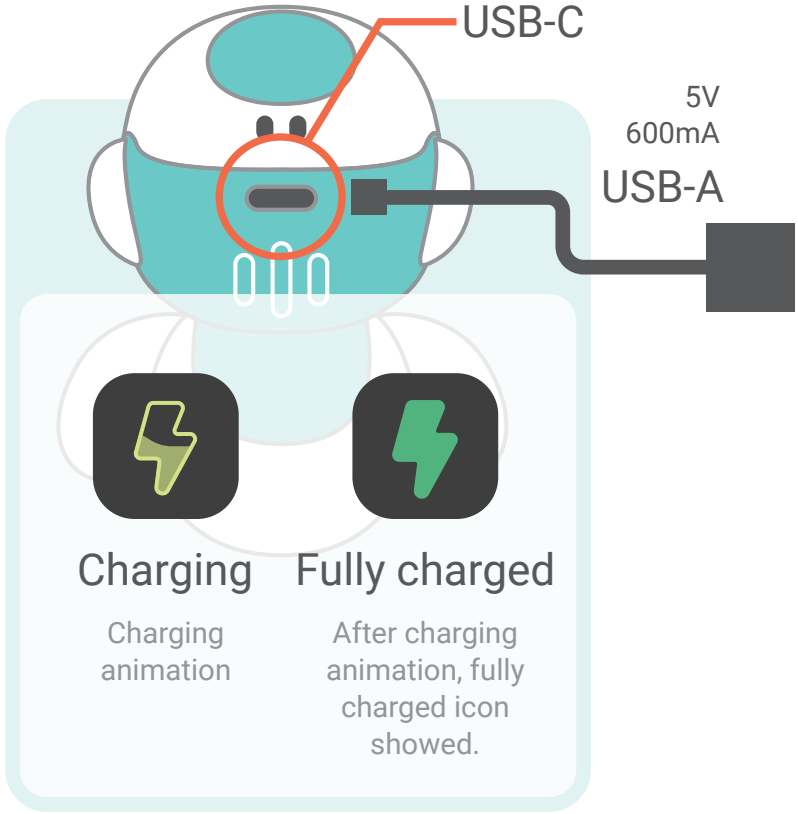


<20%

Low battery warning

<10%

Low battery warning, then power OFF.

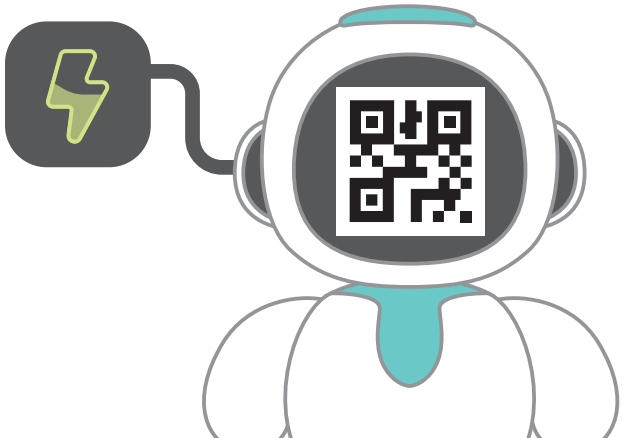


Recommended charging time: **40 mins**
If display shows no charging status, try another USB-C cable.

4.1.2 Firmware Update

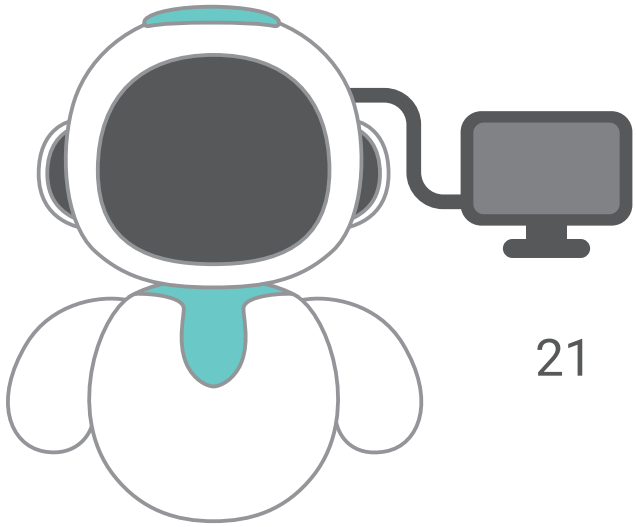
Online Update

Automatically checks and updates upon first entry into online chat mode each day. It is recommended to charge before updating.



USB Update

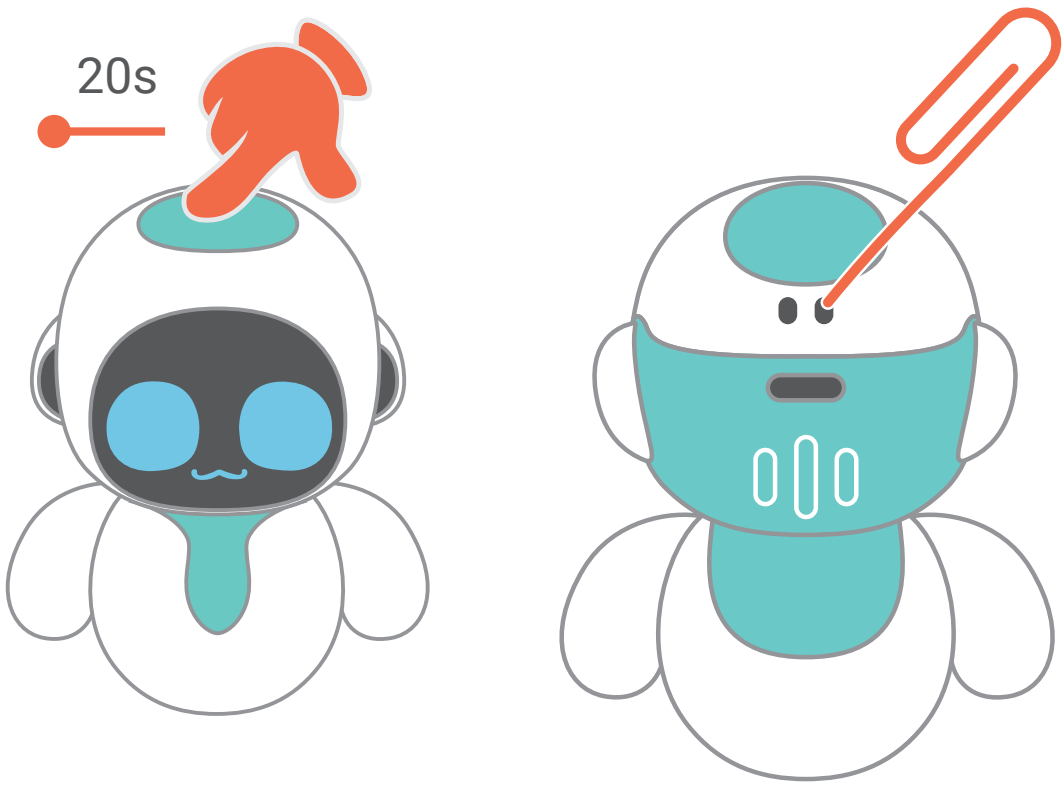
Connect Eiliko to a PC using a USB-C cable and update via the EnegizeLab software.



4.1.3 Reset

If Eiliko encounters an anomaly during operation that **prevents it from shutting down normally**, you can solve it by performing a reset. Resetting only forces power-OFF, and will not delete any setting information stored in Eiliko.

Long press the power button 20s or insert a reset needle into the reset hole. The display will turn OFF, indicating a successful reset.



4.1.4 Troubleshooting

[1] Unable to Power ON

1. Check if the battery is completely drained (confirm by charging with the power cable).
2. Perform a reset, then try to power it ON again (see P22 for details).

[2] Abnormal Freezing

1. Check if there are any incomplete operations or improper operations in the current process.
2. Try other operations, such as short press or touch.
3. Perform a reset, then try to restart (see P22 for details).

[3] IR Interaction Failure

1. Place two Eilikos face-to-face without any obstacles in between.
2. Ensure both are in regular status (not in special status like online chat mode or couple ID pairing status).
3. Check if the IR module is functioning properly (try with another Eiliko).

[4] Couple ID Pairing Failure

1. Check if both Eiliko devices have not been paired before.
2. Enter couple ID pairing mode and short press (4x) to confirm.

[5] Update Failure

If the update stalls or fails, it may be due to an unstable network. Please use a mobile hotspot to re-setup the network and try updating it again.

[6] Other Issues

Please visit **energizelab.com/support** for assistance.

4.2 Specifications

Size: 68 * 56 * 84 mm
Weight: Approx. 70g
Material: ABS
Speaker: 0.5W
Display: 1.28 TFT
Input Power: USB-C, 5V, 600mA
Charging Time: Approx. **40 minutes** (25°C) * Empty → full
Battery Capacity: 3.7V 400mAH

Operating Time: Approx. **150 minutes** of continuous use in a fully charged state.

Operating Temperature: -20 ~ +60°C

4.3 Security Instructions

Improper use of the product can easily cause damage to the product or may endanger personal and property safety.

Please keep and use this product in strict accordance with the following safety instructions:

1. This product cannot be washed.
2. Be sure to use the local safety standard charger for this product to charge, to prevent electric shock or battery damage.
3. Avoid severe physical actions such as dropping, throwing, stepping on, or squeezing, etc.
4. Be sure to there is no liquid infiltration or splashing into the product to avoid battery, circuit damage or short-circuit.
5. Disassembly or disintegration of this product by non-professionals is strictly prohibited.
6. It is strictly prohibited to put this product into harsh environments such as water, fire (including close to stove, heating and other heat sources) or exposure to temperatures above 60°C (140°F).
7. When the weather is hot, please do not put this product in the outside unmanned car or other sun exposure places.
8. If you don't use this product for a long time, please store it in a cool and dry environment.
9. This product contains lithium-ion batteries. It is strictly prohibited to open the product's shell to avoid possible damage to the core or other hazards.
10. Please fully charge this product when it's used for the first time.
11. When charging the product, you should ensure your presence, unplug the power when you leave or go out for a long time.
12. When this product is fully-charged, please remove the connection cable in time, to avoid damaging battery capacity.
13. This toy contains non-replaceable batteries.
14. This toy can only connect to devices with any of the following symbols.



4.4 Warranty Policy

Energize Lab provides a 90-day Warranty Policy. The specific warranty services are as follows:

1. During the limited warranty period, Energize Lab will repair or replace any parts of the product that are defective or malfunction during normal usage. Energize Lab reserves the right to use new or refurbished replacement parts in the repair of the product.
2. A purchase receipt or other proof of the date of purchase is required in order to claim the benefit of this warranty.
3. This limited warranty applies only to products manufactured by or for Energize Lab and that can be identified by Energize Lab's trademark, trade name or logo. The limited warranty does not apply to any non-Energize Lab product or software.
4. The limited warranty extends only to purchasers who purchased the product on official channels and is not assignable or transferable to any subsequent purchaser.
5. Notwithstanding the above provisions of this warranty, Energize Lab reserves the right to fully and finally discharge its obligations under this warranty by, at its sole discretion and at any time, refunding the purchase price you paid for the product.

Energize Lab will not provide warranty services in the following circumstances:

1. Improper storage, unauthorized repairs, inappropriate testing, incorrect use of non-original accessories, misuse, collisions, negligence, abuse, liquid ingress, accidents, modifications, or tampering with altering labels and anti-counterfeit marks;
2. External causes and force majeure such as fire, flooding, sand, dirt, windstorm, lightning, or earthquake;
3. Exposure to extreme weather conditions, theft, loss, or

improper use of any electrical source;
4. Cosmetic damage, including but not limited to scratches, dents or broken plastic, or normal wear and tear;
5. Usage of product other than its normal and customary manner;
6. Improper testing, operation, maintenance, installation, or any alteration or modification of Product;
7. The term of validity has exceeded 90 days.

4.5 Regulatory Compliance

FCC Requirement

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate

radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna.

– Increase the separation between the equipment and receiver.

– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

– Consult the dealer or an experienced radio/TV technician for help.

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with minimum distance 20cm between the radiator & your body.



EU WEEE Statement

The symbol means that this product shall be disposed of separately from household waste according to local laws and regulations in the EU. When this product reaches its end of life, take it to a collection point designated by local authorities for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

UK Declaration of Conformity

Shenzhen Zhuneng Technology Co., Ltd. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Toy (Safety) Regulations 2011 and Electromagnetic Compatibility Regulations 2016.

PSE Certificationity

Shenzhen Zhuneng Technology Co., Ltd. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Ministerial Ordinance For Determining Technical Standards For Electrical Appliances.

EU Declaration of Conformity

Shenzhen Zhuneng Technology Co., Ltd. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/30/EU.

Energize Lab | Eiliko

Tag #Eiliko on social media to tell your stories with Eiliko.
Meet other like-minded robot lovers :D

TO LEARN MORE VISIT: energizelab.com

NEED SUPPORT VISIT: energizelab.com/support

JOIN OUR COMMUNITY:

Facebook Youtube

Designed by Energize Lab, assembled in China.

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